

Globe Training Centre – (GTC)

Pastel Partner 2007 – Intermediate

(Curriculum)

Training Objective: To enable users with broad product knowledge on Pastel Partner 2007.

Training Outcome: At successful completion participants should be able to use partner 2007 with product specialist skills in Installation, Consultant, and Technical Specialist.

Content:

- **Partner Installation Technician:**
 - Networking Overview
 - Installing Partner
 - Pervasive
 - Database models
 - Pervasive Components
 - Installing Pervasive
 - Setting up a Gateway
 - License Administration
 - Monitor
 - Rebuild
 - Pervasive System Administrator
 - Testing an Active Pervasive
 - Troubleshooting Pervasive

- **Partner Product Consultant:**
 - Time & Billing
 - Manufacturing
 - Multi-Store
 - Multi-Currency
 - Point of Sale
 - Receipting
 - Serial Number Tracking
 - Year End Procedures

- **Partner Product Specialist:**
 - General Ledger
 - Inventory
 - Inventory Integrated to the General Ledger
 - Inventory not Integrated to the General Ledger
 - Integration into the General Ledger
 - Troubleshooting

(Continue...)

Content: *(Continue...)*

▪ **Technical Specialist:**

- Defining a Datafix
- File Structure and Updating
- Data Integrity Check
- Tools Utilized to Fix Data
- Partner Fixes Program
- Options available inside Partner as well in the Fix Program
- Rebuild Utilities
- Working Examples
- Customer Balances \ Customer Controls
- Troubleshooting Techniques
- User Errors vs Corruption vs Datafix
- Errors not picked up by the Data Integrity Check

Training Method: Theory, Instructor led practical sessions, and Assignments.

Duration:	40 Hours (08:30 a.m. – 05:00 p.m.)
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